



# Web-based Tool to Facilitate Resilience-related Information Management

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**IES Solutions** 







From research to innovation

## Introduction

Community Hazard Hazard increase understanding of generate tools empowering resilience in local local actors to strengthen their resilience communities







### • Problems and issues

- 1. Community resilience is **an intricate concept** that is arduous to capture and turn into explicit knowledge
- 2. Different communities can face **similar difficulties** towards disasters and hazards
- → How to assist communities to better understand resilience, highlight available resources to build community resilience regarding different dimensions for optimised management and share?

## ightarrow Objectives:

- Propose a general architecture for a resilience database RESILOC Inventory that enables communities
  - to adopt a general methodology to collect, store, manage, and share resilience-based information
  - to analyse and learn from each other, reducing efforts in solving their own problems at a starting point



## Scope of the Inventory



- The inventory is developed based on developers' experience, end-users' recommendations, and
  - Literature review:
    - Nguyen, H.L., Akerkar, R.: *Modelling, measuring, and visualising community resilience: A systematic review*. Sustainability 12(19), 7896 (2020)
  - Database design:
    - Nguyen, H.L., Senarath, Y., Purohit, H., Akerkar, R.: *Towards a design of resilience data repository for community resilience*. In: Proceedings of the 18th International Conference on Information Systems for Crisis Response and Management (ISCRAM 2021), Blacksburg, Virginia, USA, May 23-26, 2021. pp. 271-281 (2021)





- Primary users: Local authorities
- Secondary users: First responders and emergency services
- Beneficiaries: Citizens and the civil society
- Local Resilience Teams





• All the data in the RESILOC Inventory must belong to communities pre-defined by stakeholders



**Overview of the Inventory** 



• Each Timeline related to a specific Scenario - contains one or more Snapshot Datasets added at a specific point in time





- We gather appropriate information about communities and resilience from various sources to complete a full picture of the required elements
- The information collected is used for further calculating indicators and building resilience dimensions



The use of designed RESILOC Inventory





- We used Agile software development to develop the Inventory.
- The Agile methodology aims to shorten the time between the decision-making process and the feedback gained from the community users.



The RESILOC Inventory development process



## The Inventory dashboard



• To meet the functional requirements gathered from end users, all interface components are designed to maintain a high level of **usability**, security and efficiency.



RESILOC App <u>Resiloc Project</u> 2020 This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No 833671.

The RESILOC Inventory dashboard



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Sprint #1

User Validation

- The development of the RESILOC Inventory was validated through 4 Sprints.
  - Dec 2020
    Aug 2021

    Mock-up of the inventory
    Hands on with the system (Assessment Framework)

    Hands-on with the inventory
    Final approval of the inventory

    With user stories, introduction to resilience assessment
    Sprint #2 Apr 2021

Sprint #3

- On usability aspects, researchers and community representatives gave positive responses, expressing appreciation for the developed system.
- Users manifested the necessity of a widespread use of tooltips and the implementation of a notification system.

The RESILOC Inventory dashboard







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- The Inventory is developed as a web-based set of interfaces, services, and datastores with varied features for collecting and organizing data through numerous functions at hand.
- Next, we will complete developing a resilience assessment functions based on data collected.









# Thank you!

